

COMMUNICATION PROCESS - FOOTHILL LACROSSE

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FHS LACROSSE COMMUNICATION PROCEDURE

When a player or parent has questions or concerns regarding the program or a player's individual role and playing time on the team, use the following communications process. This process provides an effective and efficient progression, focused on solving any problem or communication breakdowns that may develop throughout the season.

COURSE OF ACTION

1. The concerned player should approach his immediate head coach to schedule a time to discuss his questions or concerns. If the player does not feel comfortable and satisfied with the outcome of this meeting, he should move forward with Step 2.
2. The concerned player should request a meeting involving himself, his immediate Head Coach and the Varsity Head Coach. If the player does not feel comfortable and satisfied with the outcome of this meeting, he should move forward with Step 3.
3. A meeting involving the player, the necessary Foothill High lacrosse coaches and parent(s)/guardian(s) should be requested via e-mail. This e-mail should include a brief explanation of the player/parent concerns. If this meeting does not resolve the situation, the player and his parents should then move forward with Step 4.
4. A meeting should be requested involving the player, appropriate Foothill lacrosse coaches, parent(s)/guardian(s), and the Athletic Director. If all the parties involved are still not comfortable with the outcome of this meeting, additional alternatives should be discussed to resolve this matter.

KEY DISCUSSION POINTS

1. All discussion should focus on questions or concerns regarding the individual.
2. The performance and ability of other players will not be a subject of discussion. This is contrary to our team values of mutual respect and support.
3. Before leaving any meeting, be sure to clarify and summarize your thoughts and feelings. This will ensure that everyone involved has a clear understanding of the meeting's outcome.